



thoughtscape NP
PSYCHIATRY

Jeffrey Panko, PMHNP-BC
Thoughtscape NP in Psychiatry



thoughtscapeNP.com • Phone: (646) 549-4694

PUBLIC POLICY

Accessibility and communication assistance

Request help with a website, document, or communication barrier

If you have difficulty using the website, reading a document, or communicating with the practice, please contact us privately so we can discuss what would help.

How to request help

Call 646-549-4694 or email JMPankoNP@thoughtscapeNP.com with the page or document involved, the barrier you encountered, and your preferred way to be contacted. You do not need to send a diagnosis or detailed medical history in a general email. Established patients may also use the secure portal.

What happens next

We will discuss the request and arrange appropriate communication assistance or another accessible way to obtain information consistent with applicable requirements. For clinical accommodations, we consider the individual need and effective options. If appropriate care still cannot be provided after those steps, we will help identify a suitable provider. Please tell us if an attempted solution does not address the barrier.

Website feedback

Accessibility work is ongoing. Reporting a problem helps us identify and correct it. This statement does not claim that every page, outside service, or document will work perfectly with every device or assistive technology.